Dialogue between architect and stakeholder

A: What do you think about the current system? Are there any limitations or improvements

that can be done?

S: The current system has less functionality. I would like to have improvements in my

system from the inventory perspective.

A: How can the staff change the number of assets or modals in the inventory?

S: Only certain staff can change the information of commodities in inventory. After

changing the information, the process should be recorded by the system for future

references.

A: Do you face any problem when using the current system?

S: No, but the existing system needs to improve and become more advanced so that I can

manage the business systematically.

A: What is your expectation of the new system?

S: Besides having the information of commodities and services provided that is open to

the public, the system should also allow the staff to modify the inventory, having access to

the schedule plan of the business and many more.

A: What basic information will the system provide to the customer? Can you explain more in

detail?

S: The system will provide the information about the business and the items sold in the

business. Address, contact number and the aims of the business should be displayed in the

system. Besides, all the commodities including name, code for each commodity, photo and

description should also be listed in the system for customers.